

TransUnion

Directions for registering for a credit freeze for a minor or protected person from TransUnion are at this link:

<http://www.transunion.com/personal-credit/credit-disputes/ProtectedConsumers.page>

Consumers who have questions about the Protected Person Security Freeze can contact the Attorney General's Consumer Protection Division at **1-800-382-5516**. More information is at this link: <http://bit.ly/1IEAzg4>

Q. How can I get information about credit monitoring Anthem Inc. is offering?

A. Anthem Inc. on its web site has indicated it will notify consumers by U.S. mail soon of its process for offering credit monitoring. More information is at this external link about the data breach: <http://www.anthemfacts.com/faq>

Q. What's the latest on another scam involving Anthem?

A. Anthem has reported a phishing scam, where fraudsters impersonating Anthem and using its logo have sent misleading emails to the public, claiming to offer assistance to data breach victims and seeking customers' personal information. Anthem has stated customers should ignore and not respond to such emails, as they were sent by fraudsters and not sent by the company.

Q. Who is responsible for the cyberhacking attack and what is being done about it?

A. The criminal investigation into the data breach is being conducted by the Federal Bureau of Investigation. The Indiana Attorney General's Identity Theft Unit is informing and educating consumers on steps they can take to reduce the damage to their good name and credit rating.

Q. What warning signs or red flags should current or former Anthem/WellPoint policyholders look for that might indicate their identities have been stolen?

A. If consumers receive a debt collection letter for an unfamiliar debt, or have a credit application rejected when they have a strong credit rating, or receive a credit or charge card that they did not apply for, there is a strong possibility that a consumer has been the victim of identity theft. If identity theft occurs, then consumers should file an ID theft complaint with the Attorney General's Office. A complaint form can be accessed at www.indianaconsumer.com or <https://indianaattorneygeneral.secure.force.com/IDTheftComplaintForm>. Consumers who suffer identity theft also should make a police report to their local police department or sheriff's department.

Q. Where can I get more information about data breaches and preventing identity theft?

A. More information including the Consumer Protection Division's "Identity Theft Tool Kit" is here: <http://www.in.gov/attorneygeneral/2853.htm>

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